

Mobile App Device Requirements

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Minimum & Recommended Specifications

The device specs your teams need to run the Taqtics app smoothly - checklists, audits, photo & video evidence, tickets, e-learning and geo-tagged submissions - on Android and iOS.

Minimum = the app runs reliably for day-to-day use. **Recommended** = smooth performance for media capture, offline use and high-volume stores. Devices at or above Recommended give the best experience.

Android

Requirement	Minimum	Recommended
OS version	Android 11	Android 13 or later
RAM	4 GB	6 GB or more
Free storage	2 GB free	8 GB or more free
Processor	Octa-core 1.8 GHz (Snapdragon 6-series / equivalent)	Snapdragon 7-series / Dimensity 900+
Display	5.0"	6.1"+ (tablets 8"+ supported)
Rear camera	8 MP with autofocus	12 MP or higher
Example device	Galaxy A13 · Redmi 10	Galaxy A54 · Redmi Note 12 · Pixel 6a or better

iOS & iPadOS

Requirement	Minimum	Recommended
OS version	iOS / iPadOS 15	iOS / iPadOS 16 or later
iPhone	iPhone 8 · iPhone SE (2nd gen)	iPhone 12 or newer
iPad	iPad (6th gen)	iPad (9th gen) or newer
Free storage	2 GB free	8 GB or more free
Camera	12 MP (built-in)	12 MP (built-in)

Required on every device

Connectivity

- **4G LTE or Wi-Fi** - a stable connection.
- **Minimum 2 Mbps; 10 Mbps+ recommended** for photo/video uploads and e-learning.
- Offline capture is supported; data syncs when back online.

App permissions

- Camera · Microphone · Location (GPS) · Photos / Storage · Notifications
- Location must be **ON** for geo-fenced check-ins and geo-tagged evidence.

App & settings

- Latest **Taqtics app** from Google Play / Apple App Store.
- **Auto date & time** enabled (for accurate scheduling).
- Allow background app refresh & notifications.

Not supported

- Rooted / jailbroken devices.
- OS versions below the stated minimum.
- Feature phones / devices without Play Store or App Store.
- Emulators for production use.

Rollout tip: For new store hardware, buy to the **Recommended** column - it protects you against OS updates and heavier future features (video, AI review) and keeps audits fast during peak hours. Existing devices at Minimum will work today.

Questions on a specific device model? Contact your Taqtics Customer Success manager or support@taqtics.co. Specs reviewed periodically as OS support evolves.